



MIS Sciences Corporation

2550 N. Hollywood Way | Suite 404 | Burbank, CA 91505
Tel: 818-847-0213 | Fax: 818-847-0214 | www.mis-sciences.com

General Services Administration - Federal Acquisition Service
Authorized Federal Supply Schedule PRICELIST
Schedule Contract 70 – General Purpose Commercial Information Technology
Equipment, Software & Services

Contract Number: GS-35F-0266S
Business Size: Small Disadvantaged Woman-Owned Small Business
Period Covered by Contract: March 2, 2006 – March 1, 2016
Pricelist current through modifications: PS-0005, 1/12/2015

SPECIAL ITEM NUMBER 132-51 INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301	ADP Facility Operation and Maintenance Services
FPDS Code D302	ADP Systems Development Services
FPDS Code D306	ADP Systems Analysis Services
FPDS Code D307	ADP Automated Information System Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D311	ADP Data Conversion Services
FPDS Code D314	ADP System Acquisition Support Services. Includes preparation of statement of work, benchmarks, specifications, etc.
FPDS Code D316	Telecommunications Network Management Services

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

SPECIAL ITEM NUMBER 132-52 - ELECTRONIC COMMERCE (EC), WEB HOSTING, AND MANAGED SERVICES

FPDS Code D304	Value Added Network Services (VANS)
FPDS Code D304	E-Mail Services
FPDS Code D304	Electronic Alert and Messaging systems
FPDS Code D304	SMS Services (one way and two way)
FPDS Code D304	Internet Access Services
FPDS Code D304	Navigation Services
FPDS Code D305	IT and Telecom- Teleprocessing, Timeshare, and Cloud Computing Includes: Software As A Service, Infrastructure As A Service
FPDS Code D310	IT and Telecom- Cyber Security and Data Backup. Includes: Information Assurance, Virus Detection, Network Management, Situational Awareness and Incident Response, Secure Web Hosting, Backup and Security Services
FPDS Code D318	IT and Telecom- Integrated Hardware/Software/Services Solutions, Predominantly Services. Includes: Contracts Buying Hardware, Software, and Related Services, Where Services Are the Predominant Portion of The Contract Value
FPDS Code D399	Other Data Transmission Services, Not Elsewhere Classified – Except Voice and Pager Services

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAvantage.gov.

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Table of Contents

INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS..... 4

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)..... 12

IT LABOR CATEGORY DESCRIPTIONS AND PRICING..... 16

 Labor Category Descriptions 16

 Database Administrator (DBA) 16

 Application Developer 16

 Network and Security Administrator 16

 Mobile Application Developer 17

 Website Developer 17

 Security Auditor 17

 DataCenter Administrator 18

 Migration Services 18

 Hardware/Network Configuration Manager 18

 Social Media Services 18

 Labor Categories..... 19

TERMS AND CONDITIONS APPLICABLE TO ELECTRONIC-COMMERCE, WEB HOSTING, AND MANAGED SERVICES (SPECIAL IDENTIFICATION NUMBER 132-52)..... 20

GOVERNMENT OWNED/FURNISHED (GFE) EQUIPMENT 24

HOSTING AND MANAGED SERVICES 24

 Rack Mounted Servers..... 24

 Blade Servers 25

 Virtual Dedicated Servers (VDS)..... 25

 Storage 26

 Disk, Memory, Off-site Options 26

 Networking..... 27

 Security and VPN 27

 Power, Rackspace and Accessories..... 27

 eAlert, Messaging and Voice 28

 Content Delivery (CDN) 28

 Labor and Managed Services related to Hosting Services 29

SOFTWARE FOR MANAGED AND DEDICATED HOSTING 29

 Microsoft Software: 29

 VMWare Software 29

BASIC GUIDELINES FOR USING "CONTRACTOR TEAM ARRANGEMENTS" 34

INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation
SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

For Special Item Number 132-53 Wireless Services ONLY, if awarded, list the limited geographic coverage area:

2. ORDERING ADDRESS AND PAYMENT INFORMATION

ORDERING INFORMATION:

- a. For mailed orders, the postal mailing address where written orders will be received is as follows:

MIS Sciences Corp
ATTN: Jeff Willis jw@mis-sciences.com
2550 N. Hollywood Way, Suite 404
Burbank, CA 91505
818-847-0213

- b. For orders by facsimile transmission, the point of contact is:
Jeff Willis

Fax Number: 818-847-0214

MIS Sciences Corp is required to accept the Government purchase card for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Government purchase cards will NOT be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering agencies to obtain technical and/or ordering assistance:

TECHNICAL AND/OR ORDERING ASSISTANCE:

Jeff Willis

Telephone: 818-847-0213

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 94-7720520

Block 30: Type of Contractor – A. Small Disadvantaged Business, B. Other Small Business

Block 31: Woman-Owned Small Business: Yes

Block 33 B: Small Disadvantage Business Program – C. SDB Set aside

Block 34 Subcontracting Plan - Small, Small Disadvantaged, and Women-Owned Small Business

Block 37: Contractor's Taxpayer Identification Number (TIN): 95-4590941

Block 40: Veteran Owned Small Business: No

4a. CAGE Code: 07LS1

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER DELIVERY TIME (Days ARO)

SIN 132-51 As negotiated at task order level or 30 days

SIN 132-52 As negotiated at task order level or 30 days

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS

Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: 0.5% - 30 days from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity: none
- c. Dollar Volume: noted in the price sheet
- d. Government Educational Institutions: Government Educational Institutions are offered the same discounts as all other Government customers.

8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING

Not applicable for services offered herein.

10. SMALL REQUIREMENTS

The minimum dollar value of orders to be issued is \$100.

11. MAXIMUM ORDER THRESHOLD

The Maximum Order value for the following SINs is:

Special Item Number 132-51 IT Professional Services \$500,000
Special Item Number 132-52 Electronic Commerce (EC) Services \$500,000

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/ TELECOMMUNICATION STANDARDS

REQUIREMENTS

Federal departments and agencies acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering offices, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS)

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS)

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301) 975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING OFFICES

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract.

For administrative convenience, an ordering office contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering office-contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 - (1) Time of delivery/installation quotations for individual orders;
 - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the Government may provide the Contractor with logistics support, as available, in accordance with all applicable Government regulations. Such Government support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

Federal Acquisition Regulation (FAR) 13.303-1(a) defines Blanket Purchase Agreements (BPAs) as "...a simplified method of filling anticipated repetitive needs for supplies or services by establishing 'charge accounts' with qualified sources of supply." The use of Blanket Purchase Agreements under the Federal Supply Schedule Program is authorized in accordance with FAR 13.303-2(c)(3), which reads, in part, as follows:

"BPAs may be established with Federal Supply Schedule Contractors, if not inconsistent with the terms of the applicable schedule contract."

Federal Supply Schedule contracts contain BPA provisions to enable schedule users to maximize their administrative and purchasing savings. This feature permits schedule users to set up "accounts" with Schedule Contractors to fill recurring requirements. These accounts establish a period for the BPA and generally address issues such as the frequency of ordering and invoicing, authorized callers, discounts, delivery locations and times. Agencies may qualify for the best quantity/volume discounts available under the contract, based on the

potential volume of business that may be generated through such an agreement, regardless of the size of the individual orders. In addition, agencies may be able to secure a discount higher than that available in the contract based on the aggregate volume of business possible under a BPA. Finally, Contractors may be open to a progressive type of discounting where the discount would increase once the sales accumulated under the BPA reach certain prescribed levels. Use of a BPA may be particularly useful with the new Maximum Order feature.

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Contractor's Reports of Sales and 552.238-76, Industrial Funding Fee, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. SECTION 508 COMPLIANCE.

I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes _____
No _____

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of a Federal Agency, shall follow the terms of the applicable schedule and authorization and include with each order – (a) A copy of the authorization from the Agency with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and (b) The following statement: This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract.
(31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY
(IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

*****NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

- c. The ordering activity should include the criteria for satisfactory completion for each task in the statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS -COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I - OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

- a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

IT Labor Category Descriptions and Pricing

Labor Category Descriptions

EQUIVALENCY REQUIREMENTS

Education and experience may be substituted for each other as indicated by the following equivalency requirements:

General educational development credential or vocational degree = high school diploma

A.S./A.A. degree = two years general experience

B.S./B.A. = six years general experience

M.S./M.A. = B.S./B.A. plus four years of general experience

Ph.D. = M.S./M.A. plus three years of general experience

Database Administrator (DBA)

Minimum Education/Years of Experience:

Bachelors degree with a minimum of eight (8) years experience in the field or related area.

Functional Responsibility:

Administers, maintains, develops and implements policies and procedures for ensuring the security and integrity of the company database. Implements data models and database designs, data access and table maintenance codes; resolves database performance issues, database capacity issues, replication, and other distributed data issues. Familiar with standard concepts, practices, and procedures within a particular field.

Application Developer

Minimum Education/Years of Experience:

Bachelors degree with a minimum of five (5) years of experience in the field or related area.

Functional Responsibility:

Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and installing to support an organization's application systems. Consults with users to identify current operating procedures and to clarify program objectives. May be expected to write documentation to describe program development, logic, coding, and corrections. Writes manuals for users to describe installation and operating procedures. Must have a working knowledge of relational databases and client- server concepts. Relies on experience and judgment to plan and accomplish goals.

Network and Security Administrator

Minimum Education/Years of Experience:

Bachelors degree with a minimum of six (6) years experience.

Functional Responsibility:

Expert level of knowledge in design, installation and administration of all types of Servers, Network Infrastructure, Software applications and desktop systems. Analyzes overall security of Servers, PC's and laptops which can range from a variety of software, hardware, and network issues that pertain to

servers and desktops. Analyzes systems and recommends upgrades/changes; assesses organization's current and future network needs. Develops and maintains network systems. Installs new software releases, system upgrades, evaluates and installs patches and resolves complicated software related problems. Familiar with a variety of best practices, field concepts and policies and procedures. Relies on experience and judgment to plan and accomplish goals.

Mobile Application Developer

Minimum Education/Years of Experience:

Bachelors degree with a minimum of five (5) years experience.

Functional Responsibility:

Fluent in object-oriented programming languages such as Java, Objective-C and C++. Code, test, debug, monitor and document changes for mobile applications. Work inside the development environments of one or more the top mobile OS's. Can implement application programming interfaces (APIs) to support mobile functionality. Proficient with the terminology, concepts, and best practices for coding mobile applications. Can migrate and adapt existing web applications to the leading mobile platforms. Work closely with other departments to brainstorm and optimize deployments. Recommend changes and enhancements to existing mobile applications.

Website Developer

Minimum/General Experience:

Bachelors degree with a minimum of four (4) years experience in the field or related area.

Functional Responsibility:

Building and maintaining websites. Responsible for adding information and project reports for completed work. Create new pages with links to other websites that include technical data. Work directly with cross-functional teams to create project reports.

Security Auditor

Minimum Education/Years of Experience:

Bachelors degree with a minimum of six (6) years experience as an Information Systems professional. Experience in coordinating the certification and accreditation of information systems.

Functional Responsibility:

Responsibilities will include working with the customer to minimize risks and assess compliance and secure networks. Evaluates and recommends security products for various platforms and initiatives. Familiarity with STIG, NIST 800-53, PCI, FISMA, OMB, and DCID 6/3 guidelines for certification and Accreditation of information systems, as well as those FISMA and OMB reporting. Understanding of the uses for DISA Platinum Disk, Gold Disk and SRR scanning and patching software. Ability in both oral and written communication with the highest level of management. Experience with current and proposed network security management tools (e.g. SecureNT, Xacta, and Arcsight). Experience in managing, responding to, and resolving crisis situations caused by network attacks. Knowledge of Defense in Depth Security architecture concepts. Familiarity with information systems configuration and network security practices.

DataCenter Administrator

Minimum Education/Years of Experience:

Bachelors degree with a minimum of seven (7) years experience in the field or related area.

Functional Responsibility:

Performs operations and maintenance of service center equipment and configuration. Conducts duties required for system preparation and the deployment to customer locations. Responsible for the physical installation and configuration, as well as fault isolation and upgrade management of server, storage and network hardware. Identify, interpret and process customer needs. Assists in developing operations concepts; requirement specifications; system architecture/design; validation verification; test and demonstration plans. Assists in developing impact assessments for cost, schedule, and performance, operation concept and procedures updates.

Migration Services

Minimum Education/Years of Experience:

Bachelors degree with a minimum of five (5) years experience in the field or related area.

Functional Responsibility:

Experienced with translating data from one format to another. Performs data migration as necessary to use a new computing system or database management system that is incompatible with the current system. Performs migration tasks through a set of customized programs or scripts which automatically transfer the data.

Hardware/Network Configuration Manager

Minimum Education/Years of Experience:

Bachelors degree with a minimum of five (5) years experience in the field or related area.

Functional Responsibility:

Performs configuration control, change control, and audits (physical and functional) of hardware, software, and documentation for a project or program in accordance with established policies and procedures. Ensures all required documentation is maintained during integration and development activity, involving all tools and applications transitioning to the baseline and operations support. Configuration change tracking and documentation control includes, but is not limited to concepts of operation, requirements identification and documentation, preliminary and detailed system definition, system design review, performance monitoring tools and production software. Processes discrepancy reports, requirements documents, build reports, investigation reports, request for changes and operation change requests.

Social Media Services

Minimum Education/Years of Experience:

Bachelors degree with a minimum of four (4) years experience in the field or related area.

Functional Responsibility:

Conceptualize and produce creative social media campaigns to spread word about customers products and services. Update content to create fresh and relevant communications. Track results so customer can see how their target markets engage online. Manage social media accounts. Coordinate other components required such as web graphics, video graphics, photography, online production, and web components. Increase exposure and traffic through social media expertise.

Labor Categories

SIN(s)	Service (Labor Category)	3/2/2014 - 3/1/2015	3/2/2015- 3/1/2016
132-51	Database Administrator (DBA)	\$142.14	\$144.98
132-51	Application Developer	\$80.55	\$82.16
132-51	Network and Security Administrator	\$90.02	\$91.82
132-51	Mobile Application Developer	\$80.55	\$82.16
132-51	Website Developer	\$71.07	\$72.49
132-51	Security Auditor	\$118.45	\$120.82
132-51	Datacenter Administrator	\$113.71	\$115.98
132-51	Migration Services	\$80.55	\$82.16
132-51	Hardware/Network Configuration Manager	\$80.55	\$82.16
132-51	Social Media Services	\$71.07	\$72.49

TERMS AND CONDITIONS APPLICABLE TO ELECTRONIC-COMMERCE, WEB HOSTING, AND MANAGED SERVICES (SPECIAL IDENTIFICATION NUMBER 132-52)

******NOTE: If offering IT Professional Services with E-Commerce use SIN 132-51 and include the Terms and Conditions applicable to the IT Professional Services offered.**

SCOPE

- a) The prices, terms and conditions stated under Special Item Number 132-52 Electronic Commerce (EC) Services apply exclusively to EC Services within the scope of this Information Technology Schedule.
- b) The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- c) Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract .
- d) The ordering activity must establish a maximum performance incentive price for the services and/or total solutions on individual orders or Blanket Purchase Agreements.
- e) Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks. Incentives shall be based on objectively measurable tasks.

ORDER

- f) Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- g) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

PERFORMANCE OF SERVICES

- h) The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- i) The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- j) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- k) Any Contractor travel required in the performance of EC Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s)

the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- l) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - 1) Cancel the stop-work order; or
 - 2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- m) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
- n) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- o) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- p) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite EC Services.

INDEPENDENT CONTRACTOR

All EC Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

ORGANIZATIONAL CONFLICTS OF INTEREST

q) Definitions.

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

- r) To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for EC services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- s) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- t) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
- 1) The offeror;
 - 2) Subcontractors; and/or
 - 3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the **FAR**.

APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

DESCRIPTION OF ELECTRONIC COMMERCE (EC) SERVICES AND PRICING

Managed/Dedicated/Virtual Dedicated Hosting

COMPLIANCE INFORMATION:

All computers, infrastructure, processes, and methods are compliant under one or more of the following. The compliance level depends on the requirements of the client.

- SSAE 16
- STIG
- NIST SP 800-53
- NIST FIPS 200
- PCI DSS
- SANS
- NERC CIP-007
- NSA

Servers are available for Managed and Dedicated hosting services at MIS Sciences Corporation. Servers are provided on a per month basis, with a minimum of a 12 month commitment, unless a "stop work order" is issued by the purchasing entity. The server offerings are to be part of a complete solution, and can only be deployed at MIS Sciences datacenters in Burbank, CA, Las Vegas, NV, and/or Sterling, VA.

All Managed services for GSA clients are hosted in locked cabinets within locked cages and have isolated networks. There is no intermingling of data or services. All cages, racks, bandwidth, and power are included in the pricing.

Managed services can contain multiple independent zones within private networks for maximum security.

To fully complement your solution, SAN's, Firewalls, Switches, Load Balancers are available in the catalogue.

None of the hardware items are for purchase. They are used as a part of a total solution.

Contact MIS Sciences to help create a customized solution that will meet your needs and pass all Federal audits.

NOTE: The nature of technology moves at such a rapid pace that many times equipment may be outdated within several months and replaced by the vendor with newer models. MIS may substitute

newer equipment that is of an equal or better quality, performance or a new version of the hardware. The client will be notified if such a substitute will occur and only with the permission of the client. The prices will NOT increase because of such substitution.

TO ALLOW FOR A CONFIGURATION THAT MEETS YOUR SPECIFIC NEEDS, SERVERS DO NOT INCLUDE HARD DRIVES OR MEMORY. SELECT DESIRED MEMORY AND HARD DRIVES FROM "SERVER OPTIONS"

MINIMUM TERM FOR MANAGED HOSTING SERVICES AND RELATED COMPONENTS IS TWELVE (12) MONTHS AND RENEWAL PERIODS ARE IN INCREMENTS OF TWELVE (12) MONTHS.

MINIMUM TERM FOR ALL OTHER SERVICES AND OFFERINGS IS ONE (1) MONTH UNLESS OTHERWISE SPECIFIED.

Government Owned/Furnished (GFE) Equipment

For GFE hardware, MIS can provide colocation services with connectivity up to 10 GB of bandwidth throughput, power 120V/20A or 208V/30A. Colocation services are available in locked cabinets in locked cages. See our pricing under COLOCATION for services and pricing.

GFE Equipment can utilize Microsoft SPLA licensing for the operating system and Microsoft application software, including the Microsoft Office suites.

The customer is responsible for hardware support on all GFE equipment unless other arrangements have been made.

MIS provides for optional Managed Services for GFE equipment which includes hands-on service, OS upgrades, working with hardware vendors for support and 24X7 support.

Hosting and Managed Services

Managed services is included in all listed hosting products. All products include bandwidth, rack space, power and are in locked racks in locked cages.

Rack Mounted Servers

Zero memory installed, NO HARD DRIVES ARE INCLUDED unless specified) Select hard drives and memory from options.

All Servers are HP ProLiant Commercial (unless otherwise specified)

All servers have 2, 3, 4, or 6 sockets.

All servers have redundant power Supplies

All Servers have ILO Management

All Servers have HP 24X7X365 enterprise support

NOTE: The OS of customer choice is provided with each server. If the server is to be used as a hypervisor, the necessary hypervisor will be required. All O/S software assurance and support is included. Backup software is included with each server which allows backup to SAN's or the Cloud with deduplication and unlimited retention.

SIN	Part Num	Description	Price/mo
132-52	HPR1-4	1x4 core Intel Xeon proc 4xGB ports 8 drive days redundant P/S	\$943.00
132-52	HPR2-4	2x4 core Intel Xeon proc 4xGB ports 8 drive bays redundant P/S	\$1,115.00
132-52	HPR1-6	1x6 core Intel Xeon proc 4x GB ports 8 drive bays redundant P/S	\$1,579.00
132-52	HPR2-6	2x6 core Intel Xeon proc 4x GB ports 8 drive bays redundant P/S	\$1,746.00
132-52	HPR1-8	1x8 core Intel Xeon proc 4x GB ports 8 drive bays redundant P/S	\$2,118.00
132-52	HPR2-8	2x8 core Intel Xeon proc 4x GB ports 8 drive bays redundant P/S	\$2,597.00
132-52	HPR1-10	1x10 core Intel Xeon proc 4x GB ports 8 drive bays redundant P/S	\$2,668.00
132-52	HPR2-10	2x10 core Intel Xeon proc 4x GB ports 8 drive bays redundant P/S	\$2,714.00

Blade Servers

Zero memory installed, NO HARD DRIVES ARE INCLUDED unless specified) Select hard drives and memory from options.

All Blades are HP ProLiant Commercial

All Blades Chassis have redundant power Supplies and network connectivity

All Blades have Management from the Blade Management Console

All Servers have HP 24X7X365 enterprise support

SIN	Part Num	Description	Price/mo
132-52	HPB1-6	1x6 core Intel Xeon proc 2 drive bays	\$1,579.00
132-52	HPB2-6	2x6 core Intel Xeon proc 2 drive bays	\$1,746.00
132-52	HPB1-8	1x8 core Intel Xeon proc 2 drive bays	\$2,118.00
132-52	HPB2-8	2x8 core Intel Xeon proc 2 drive bays	\$2,597.00
132-52	HPB1-10	1x10 core Intel Xeon proc 2 drive bays	\$2,668.00
132-52	HPB2-10	2x10 core Intel Xeon proc 2 drive bays	\$2,714.00

Virtual Dedicated Servers (VDS)

Virtual Dedicated Servers (VDS) run on VMware and are available with 1-8 cores, 48 GB of memory, and storage up to 1TB per guest machine. The guest machines can be configured with any supported operating system and applications. All VDS servers are redundant and controlled by VMware to perform failover in the event of hardware failure. This ensures 100% uptime.

SIN	Part Num	Description	Price/mo
132-52	VMBASE	1x core 50GB disk 1 core O/S included backup via host	\$200.00
132-52	VMCPU	1x core upgrade	\$50.00
132-52	VMDISK	50 GB disk upgrade	\$25.00
132-52	VM4GB	4GB Memory Upgrade	\$50.00
132-52	VMHA	VM High Availability Add-on	\$200.00

Storage

NO HARD DRIVES ARE INCLUDED (unless specified) Select hard drives and memory from options.

All Storage appliances are HP 3PAR or MSA (unless otherwise specified)

All storage appliances have redundant/dual controllers

All storage appliances have redundant power supplies

All storage appliances have HP 24X7X365 enterprise support

SIN	Part Num	Description	Price/mo
132-52	HP2040	HP Storage Array 24 drive bays 4x16 GB Fiber redundant P/S	\$3,317.00
132-52	HPD2700	HP Storage Array 25 drive bays add on disk enclosure	\$1,164.00
132-52	HP3P7200	3PAR 7200 Storage Server 8x16 GB fiber 48 drive bays	\$3,164.00
132-52	HPNAS16	HP NAS 16TB 1GB , Intel Xeon Processor Deduplication, Snapshots, Replication	\$3,322,25
132-52	HPNAS32	HP NAS 32TB 1GB , Intel Xeon Processor Deduplication, Snapshots, Replication	\$3,946.00
132-52	HPNAS48	HP NAS 48TB 1GB , Intel Xeon Processor Deduplication, Snapshots, Replication	\$4,277,00
132-52	QTMSI40	Quantum 40 slot Tape Library 2X8G fiber channel	\$3,521.00

Disk, Memory, Off-site Options

All options are HP factory

All options have HP 24X7X365 enterprise support

SIN	Part Num	Description	Price/mo
132-52	HP146-15	Enterprise Hard Drive 146 GB 6G 15K SAS Dual Port	\$61.00
132-52	HP300-15	Enterprise Hard Drive 300 GB 6G 15K SAS Dual Port	\$75.00
132-52	HP450-15	Enterprise Hard Drive 450 GB 6G 15K SAS Dual Port	\$83.00
132-52	HP600-15	Enterprise Hard Drive 600 GB 6G 15K SAS Dual Port	\$93.00
132-52	HP300-10	Enterprise Hard Drive 300 GB 6G 10K SAS Dual Port	\$65.00
132-52	HP450-10	Enterprise Hard Drive 450 GB 6G 10K SAS Dual Port	\$72.00
132-52	HP600-10	Enterprise Hard Drive 600 GB 6G 10K SAS Dual Port	\$91.00
132-52	HP900-10	Enterprise Hard Drive 900 GB 6G 10K SAS Dual Port	\$167.00
132-52	HP1200-10	Enterprise Hard Drive 1.20 TB 6G 10K SAS Dual Port	\$194.00
132-52	HP3P900	3PAR Enterprise 900 GB Drives for 3PAR Disk Array	\$263.00
132-52	HP4GB	Enterprise 4 GB DIMM Memory Module	\$21.00
132-52	HP8GB	Enterprise 8 GB DIMM Memory Module	\$43.00
132-52	HP16GB	Enterprise 16 GB DIMM Memory Module	\$68.00
132-52	HP32GB	Enterprise 32 GB DIMM Memory Module	\$378.00
132-52	TPLTO5	LTO5 Tapes Barcoded	\$44.87
132-52	OSSTG	Off-site backup to remote datacenter – stored on disk array	\$0.50/GB
132-52	VMBU	Backup Storage – onsite to disk array	\$0.35/GB
132-52	MISIMOS	Iron Mountain Tape and Disk storage off site in locked box	\$300.00

Networking

All cables and wiring are included

SIN	Part Num	Description	Price/mo
132-52	SW356024	Cisco 24 Port GB switch with 4X fiber Ports redundant power supplies	\$750.00
132-52	SW356048	Cisco 48 Port GB switch with 4X fiber Ports redundant power supplies	\$1,500.00
132-52	SW494824	Cisco 24 Port 10 GB switch with fiber Ports redundant power supplies	\$2,219.00
132-52	SW494848	Cisco 48 Port 10 GB switch with fiber Ports redundant power supplies	\$2,556.00
132-52	BCFF8P	Brocade 24 Port fiber SAN switch 8 ports active	\$977.00
132-52	BDFF8PAV	Brocade 8 port activation upgrade	\$283.19
132-52	KLM2400	Kemp Load Balancer LM 2400 Series	\$1,066.67
132-52	KLM3000	Kemp Load Balancer LM 3000 Series	\$1,444.44
132-52	KLM4000	Kemp Load Balancer LM 4000 Series	\$2,011.10
132-52	KLM5000	Kemp Load Balancer LM 5000 Series	\$3,144.50
132-52	BALBX300	Barracuda Load Balancer 340 Series	\$933.00
132-52	BALBX400	Barracuda Load Balancer 440 Series	\$1,192.90
132-53	HBA8G	Fiber HBA 8/16GB single port	\$264.00
132-53	HBA8G2	Fiber HBA 8/16GB dual port	\$478.21

Security and VPN

All appliances have 24X7X365 enterprise support

SIN	Part Num	Description	Price/mo
132-52	ASA5520	Cisco Firewall ASA 5520 – No IPS	\$925.00
132-52	ASA5502SM	Cisco ASA IPS Security Module for ASA 5520	\$847.16
132-52	ASA5525X	Cisco 5525X Firewall Appliance/Firepower NO IPS	\$1,678.61
132-52	ASA5525XS	Cisco 5525X Firewall Appliance/Firepower With IPS	\$2,541.75
132-52	ASA5545X	Cisco 5545X Firewall Appliance/Firepower NO IPS	\$1,971.33
132-52	ASA5545XS	Cisco 5545X Firewall Appliance/Firepower With IPS	\$2,861.75
132-52	SW2400TS	Sonciwall NSA 2400 Security Appliance Total Secure	\$1,317.00
132-52	SW2400HA	Sonciwall NSA 2400 Security Appliance Total Secure HA Appliance	\$543.00
132-52	SW5600	Sonciwall NSA 5600 Security Appliance Total Secure	\$1,925.00
132-52	SW5600HA	Sonciwall NSA 5600 Security Appliance Total Secure HA Appliance	\$825.00
132-52	SW4200	Sonciwall SRA VPN Appliance – 50 users	\$615.29

Power, Rackspace and Accessories

SIN	Part Num	Description	Price/mo
132-52	42U	42U Locked Cabinet in Locked Cage	\$1,957.00
132-52	CAGE	Datacenter locked cage STIG compliant with secure top. Per S/F 100 S/F Min	\$50.00
132-52	COLOWP	1U space in existing rack w/power	\$250.00
132-52	120V-20	120 V 20A Pri/Sec power with smart PDU's	\$500.00

132-52	208V-30	208V 30A Pri/sec power with smart PDU's	\$900.00
132-52	BIO	Biometric control with logging for racks or cages	\$450.00
132-52	VIDEO	Video surveillance for racks and cages – camera in cage – video off site	\$391.00
132-52	1GDED	1GB pri/sec dedicated data line w/IP's	\$2,750.00
132-52	10GDED	10GB pri/sec dedicated data line w/IP's	\$15,575.00

eAlert, Messaging and Voice

eAlert is an email, and SMS notification system. This system allows agencies to use eAlert high-speed servers for email and text messages. Message and recipient list are uploaded through FTP. Delivery reporting is included. eAlert is a fully hosted solution, no hardware, or software to be purchased. Included are unlimited email and SMTP to SMS messages, support, licensing, upgrades, interface customization, unlimited users, and administrators.

SIN	Part Num	Description	Price/mo
132-52	EALERTFS	eAlert for Fire and Safety Agencies	\$500.00
132-52	EALERT4	eAlert commercial/govt 4 entity	\$4,500.00
132-52	EALERTUNL	eAlert commercial/govt Unlimited entities	\$10,000.00
132-52	SMS10K	True SMS Messages via Short Code per 10,000 MT Messages	\$350.00
132-52	VOICE10K	Voice Messages via IVR – outbound per 10,000 minutes	\$525.00
132-52	ANSERV	Phone operator and answering services with full reporting monthly Svc Chg	\$145.00
132-52	ANSERVM	Phone operator and answering services per minute	\$1.47

Content Delivery (CDN)

Video and Object Delivery: The performance and scale you need to provide the latest in audio and video streaming, and accelerate delivery of your digital files download capabilities worldwide.

Website Optimization: Your website accelerated for lightning speed delivery anywhere in the world, and optimized performance across any device and browsing platform.

Create high-quality user experiences in multiple formats, including, HTTP, HLS and Smooth Streaming. Secure your content using Geo Blocking, SWF Verification, Authentication, Encryption, SSL and DDoS. Clear visualization of utilization: Accessible via the Level 3 Media Portal. API and Log Retrieval also available. AOS: Available resilient storage server service for publishing live content ingested from a live encoder.

Content delivery is provided through the FedRamp certified AKAMI network and considered a bundled managed hosting services (sin 132-52) for purchasing purposes.

Content Delivery prices are customized based on the exact needs of the client as to storage, traffic monitoring, web application firewalls, SSL, domains, support and streaming. This is a hosted service and pricing is in CDU (Content Delivery Units). The exact customer configuration determines the number of CDU's required to be purchased. Payment is Annual for 12/mo service

SIN	Part Num	Description	Price/mo
132-52	CDNENT	Enterprise CDN and Web Caching Services – each CDU (Content Delivery Unit)	\$4,181.36

Labor and Managed Services related to Hosting Services

SIN	Part Num	Description	Price/mo
132-52	SETUP1	Setup Fees per server and SAN	\$200.00
132-52	SETUP2	Setup Fees per non-server appliance	\$100.00
132-52	HANDSONL	Labor fees for non MIS equipment	\$75.00/hr.
132-52	SMS10K	Full Managed Services and Systems Administration	5% of K

Software for Managed and Dedicated Hosting

Microsoft Software:

All Microsoft software is available under the SPLA Licensing Agreement (monthly right to use) and software can ONLY be used on managed, dedicated and colocation servers hosted a MIS datacenters and obtained under this schedule. The rights to use the software terminate when the dedicated, collocation, or managed services agreement terminates.

Microsoft sets the SPLA software pricing and licensing requirements and is subject to change. Please contact MIS Sciences Corporation for the current pricing and licensing requirements. Microsoft Licenses are provided under Incidental Items as authorized in the FAR.

All Microsoft software is part of a bundled managed hosting services (sin 132-52) for purchasing purposes. The exact number of licenses is based on the user requirements of the managed services being provided and pricing is Software Licensing Units (SLU's). The exact customer configuration determines the number of SLU's required to be purchased.

SIN	Part Num	Description	Price/mo
132-52	SLU	Software Licensing Unit – each SLU	\$1.25

VMWare Software

All VMWare hypervisors are is available under the partnering Licensing Agreement (monthly right to use) and software can ONLY be used on managed, dedicated and colocation servers hosted a MIS datacenters. The rights to use the software terminate when the dedicated, collocation, or managed services agreement terminates.

VMWare sets the software pricing and licensing requirements and is subject to change. Please contact MIS Sciences Corporation for the current pricing and licensing requirements. VMWare Licenses are provided under Incidental Items as authorized in the FAR.

All VMWare software is part of a bundled managed hosting services (sin 132-52) for purchasing purposes. The exact number of licenses is based on the user requirements of the managed services being provided and pricing is Software Licensing Units (SLU's). The exact customer configuration determines the number of SLU's required to be purchased.

SIN	Part Num	Description	Price/mo
132-52	SLU	Software Licensing Unit – each SLU	\$1.25

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

MIS Sciences Corp provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact

MIS Sciences Corp
ATTN: Jeff Willis
2550 N. Hollywood Way, Suite 404
Burbank, CA 91505
818-847-0213
jw@mis-sciences.com

**(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT**

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING "CONTRACTOR TEAM ARRANGEMENTS"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer's needs, or
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.